



SUZUKI MOTOR OF AMERICA, INC.

IMPORTANT SAFETY RECALL

This Notice Applies to Your Suzuki Vehicle Identification Number (VIN)
XXXXXXXXXXXXXXXXXXXX

November 30, 2015

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2016 model-year GSX-S1000/A/FA motorcycles.

What is the problem?

The supplier of the front brake caliper applied a surface treatment to change the color of the brake caliper body. Due to insufficient sealing, some treating liquid may have entered the brake piston cylinder, damaging the surface condition of the brake piston seal groove, which can result in brake fluid leaking from the calipers. Brake fluid leakage can result in reduced braking performance, increasing the risk of a crash.

What is Suzuki Motor of America, Inc., doing to solve the problem?

Your dealer will replace the front brake calipers. This procedure will take approximately 2 hours to complete. Parts are available now, and there will be no charge to you for any recall service-related parts or labor.

What you should do:

Make sure you are prepared for the recall service by taking the following steps:

- Before taking your vehicle to your dealer, contact them as soon as possible to make an appointment for the recall service.
- Please take this letter to your dealer to help your dealer process your claim.

What to do if you receive this letter in error:

This notice was mailed to you according to the latest information that is available to us. If you no longer own the Suzuki vehicle described in this letter, please complete and return the enclosed Change of Address/Ownership card to Suzuki Motor of America, Inc., and forward this recall information to the current owner (if known).

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Who to contact if you experience problems:

Your Suzuki dealer can provide you the fastest response to your questions or concerns about the Front Brake Caliper Safety Recall. If you have any difficulty with this recall campaign, you may contact the Suzuki Motor of America, Inc., Customer Service Department for assistance at (714) 572-1490 during the hours of 7:00 AM to 4:30 PM Pacific Time. Please have your vehicle identification number (VIN) ready when calling.

If you believe that Suzuki Motor of America, Inc., has failed to provide the Recall service without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington D.C., 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-424-9153) or go to: www.safercar.gov

We apologize for any inconvenience this recall campaign causes you. We hope you understand that your safety and satisfaction are important priorities for us.

Sincerely,

Suzuki Motor of America, Inc.