

SAFETY RECALL CAMPAIGN LT-A450XK8~L0, LT-A500XPK9~L0, LT-A500X/XPL1, AND LT-A750X/XPK8~L1 ATVs FUEL PUMP RETAINER RING GASKET REPLACEMENT AND FUEL TANK INSPECTION/REPLACEMENT CAMPAIGN #2A13

Dear Suzuki Owner,

February 24, 2011

This notice is sent to you in accordance with the requirements of the Consumer Product Safety Act.

What is the reason for this notice?

In cooperation with the U.S. Consumer Product Safety Commission, Suzuki Motor Corporation is conducting a Safety Recall Repair Program for:

ALL 2008~2010 MODEL YEAR LT-A450X KingQuads ALL 2009~2010 MODEL YEAR LT-A500XP KingQuads CERTAIN 2011 MODEL YEAR LT-A500X/XP KingQuads ALL 2008~2010 MODEL YEAR LT-A750X/XP KingQuads CERTAIN 2011 MODEL YEAR LT-A750X/XP KingQuads

According to our records, you are the owner of one of these affected ATVs.

What is the problem?

The top of the plastic ATV fuel tank has a machined opening for the fuel pump. A rubber gasket and threaded retaining ring are used to seal the opening when the fuel pump is installed.

On some affected ATVs the sealing surface of the fuel pump opening may not have adequate width around the entire circumference.

If the sealing surface is inadequate, the rubber sealing gasket may not seal properly even when the retaining ring is torqued to the proper specification. This can result in a fuel leak past the gasket.

WARNING

Operating your ATV without first having the recall service performed increases the risk of injury or death.

DO NOT OPERATE YOUR AFFECTED ATV

To minimize the risk of injury or death, do not ride, or allow anyone else to ride your ATV until this recall service has been completed. Store the ATV in a well-ventilated area away from any flame or ignition source.

What is Suzuki doing to solve the problem?

Your dealer will inspect for adequate fuel pump opening sealing surface on your ATV. This procedure is very simple and only takes approximately 2 hours to complete. If necessary, the dealer will replace the fuel tank assembly. Parts are available now. There will be no charge to you for any recall service related parts or labor.

What should you do?

Bring your ATV to your dealer along with this letter and the enclosed card for repair. To aid your dealer and Suzuki, make sure you are prepared for the recall service by taking the following steps:

- Contact your Suzuki dealer as soon as possible to set up an appointment for the recall service *before* you bring your ATV in for the repair.
- Plan your personal schedule so you will not miss your recall service appointment.
- Clean your ATV thoroughly, so your dealer can perform the recall service quickly and efficiently. This will aid in the repair process.
- If possible, have your fuel tank as close to empty as you can.
- When you transport your ATV to the dealership, take care to protect it from damage and load it per the recommendations in the ATV's Owner's Manual.
- Bring this letter and card with you to help your dealer process the claim.

What to do if you receive this letter in error?

This notice was mailed to you according to the most current information we have available. If you no longer own the Suzuki KingQuad ATV described on page one of this letter, please complete and return the enclosed postage paid reply card to American Suzuki Motor Corporation and forward this information to the current owner (if known).

Who to contact if you experience problems?

Your Suzuki dealer can provide you the fastest response to your questions or concerns about the fuel pump retainer ring gasket inspection/repair program. If you have any difficulty with this recall campaign you may contact the American Suzuki Motor Corporation Customer Service Department for assistance using the direct Customer Service telephone line at (714) 572-1490 during the hours of 8:30 am to 4:45 pm Pacific Time. Please have your vehicle identification number ready when calling. You may also leave a brief message at (800) 444-5077 and a representative from the American Suzuki Motor Corporation Customer Service Department will contact you.

We apologize for any inconvenience this recall campaign causes you. We hope you understand that your safety, satisfaction and riding pleasure are important priorities for Suzuki.

Sincerely, American Suzuki Motor Corporation