



SUZUKI MOTOR OF AMERICA, INC.

## IMPORTANT SAFETY AND EMISSIONS RECALL

This Notice Applies to Your Suzuki Vehicle Identification Number (VIN)  
XXXXXXXXXXXXXXXXXXXX

February 5, 2016

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, and Environmental Protection Agency (EPA) and California Air Resources Board (CARB) regulations.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety and emissions regulations exists in certain 2012-2014 DL650 motorcycles, 2013-2014 SFV650 motorcycles and 2013-2014 AN650 scooters.

### IMPORTANT NOTICE FOR CALIFORNIA RESIDENTS

**The California Air Resources Board requires that all applicable emission recall campaigns be completed prior to California registration renewal. If you do not have this recall campaign performed, you will not be able to renew your California vehicle registration.**

**After completing the recall service, your California Suzuki dealer will give you a "Proof of Correction" certificate. If required, present this certificate to the Department of Motor Vehicles when renewing your California registration.**

#### What is the defect?

Contamination from component production and storage, combined with manufacturing variations, may result in excessive tappet and camshaft wear within the engines of the affected motorcycles and scooters. The excessive wear may result in engine stalling, increasing the risk of a crash. The excessive wear can also affect emissions performance, so this recall is being conducted as both a Safety Recall Campaign and an Emissions Recall Campaign.

#### What is Suzuki Motor of America, Inc., doing to correct the defect?

For motorcycles and scooters with 2,500 miles or more on the odometer, Suzuki dealers will inspect the valve clearances, and replace the tappets and camshafts, as necessary. All motorcycles and scooters with less than 2,500 miles on the odometer will have the tappets and camshafts replaced, since wear may not be evident. This procedure will take approximately 1 day to complete. Parts are available now, and there will be no charge to you for any recall service-related parts or labor.

#### What you should do:

Make sure you are prepared for the recall service by taking the following steps:

- Before taking your vehicle to your dealer, contact them as soon as possible to make an appointment for the recall service. Be prepared to provide them with the VIN of your vehicle (provided at the top of this notice).
- Please take this notice to your dealer to help your dealer process your claim.

**What to do if you receive this notice in error:**

This notice was mailed to you according to the latest information that is available to us. If you no longer own the Suzuki vehicle described in this notice, please complete and return the attached Change of Address/Ownership card to Suzuki Motor of America, Inc., and forward this recall information to the current owner (if known).

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Customer reimbursement for prior repairs related to this safety and emissions recall:**

If your motorcycle or scooter is included in this recall and you have paid for repairs related to unusual wear of the tappets and camshafts, you may be eligible for full or partial reimbursement. Please note the following conditions for reimbursement:

- Only repairs made to address the defect that led to this recall are reimbursable. Additional expenses such as towing, car rental, accommodations, damage repairs, etc., will not be reimbursed. Reimbursement will not be provided for routine scheduled maintenance.
- Reimbursement may be limited to the suggested list price for parts, the Suzuki published flat rate time allowance for the repair, and the labor rate that an authorized Suzuki dealer in the same area would charge for the same repair.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notification letter sent by Suzuki Motor of America, Inc.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant. This includes a proof of ownership, a repair order, and proof of payment for the repair.

To apply for reimbursement:

- 1) Go to [www.suzukicycles.com](http://www.suzukicycles.com).
- 2) Select Safety Recalls at the lower right side of the home page.
- 3) When the page refreshes, select Recall Notification Letters.
- 4) Select Tappet Inspection Reimbursement.

**Emission Warranty Provision**

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could be determined to be a lack of proper maintenance of your vehicle. Eligibility for the recall service will not be denied solely because you installed non-Suzuki parts or had repairs performed by someone other than an authorized Suzuki dealer.

**Who to contact if you experience problems:**

Your Suzuki dealer can provide you the fastest response to your questions or concerns about the Tappet Inspection Safety and Emissions Recall Campaign. If you have any difficulty with this recall campaign, you may contact the Suzuki Motor of America, Inc., Customer Service Department for assistance at (714) 572-1490 during the hours of 7:00 AM to 4:30 PM Pacific Time. Please have your vehicle identification number (VIN) ready when calling.

If you need to locate your nearest Suzuki Motorcycle Dealer, please visit [www.suzukicycles.com](http://www.suzukicycles.com) and click on the "FIND A DEALER" tab, which is located in the upper right corner of our website.

If you believe that Suzuki Motor of America, Inc., has failed to provide the recall service without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington D.C., 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-424-9153) or go to [www.safercar.gov](http://www.safercar.gov).

We apologize for any inconvenience this recall campaign causes you. We hope you understand that your safety and satisfaction are important priorities for us.

Sincerely,

Suzuki Motor of America, Inc.