



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

May 21, 2007

CUSTOMER SATISFACTION PROGRAM 2007 GSX-R1000 GENERATOR ROTOR REPLACEMENT

Dear Suzuki Owner:

Our records indicate you are the current owner of a 2007 Suzuki GSX-R1000 motorcycle included in this Customer Satisfaction Program.

Suzuki has received reports of reduced charging system output on certain GSX-R1000K7 models. There is a possibility that the generator rotor mating surface has irregularities that may result in loosening of the bolt which secures the generator rotor, resulting in reduced charging system output. The reduced charging system output can result in discharging of the battery preventing the unit from starting.

Contact your Suzuki dealer to schedule an appointment for the Customer Satisfaction Program service. Your Suzuki dealer will replace the generator rotor on your GSX-R1000 with a new generator rotor.

If you do not reside near the dealer from whom you purchased your GSX-R1000, or you purchased your GSX-R1000 from a private party, you can contact the nearest authorized Suzuki dealer to schedule an appointment for the service. You can obtain information about Suzuki dealers in your area by calling the toll-free dealer locator telephone number of 800-828-7433.

To save yourself time and travel, do not bring your GSX-R1000 to your Suzuki dealer until you have made an appointment. Please be aware that no other condition or service is covered by the Customer Satisfaction Program. The cost of any additional service you ask your dealer to perform is your responsibility.

If you have an additional question that is not addressed in this letter, please do not hesitate to contact your Suzuki dealer or you may contact the American Suzuki Customer Service Department for assistance using the direct Customer Service telephone line at 714-572-1490. You will need to have your Vehicle Identification Number ready when calling.

We apologize for any inconvenience this action may cause, but we are certain you understand Suzuki's interest in your satisfaction with your GSX-R1000 motorcycle.

Sincerely,
American Suzuki Motor Corporation